**User Testing Protocol**

**Pro-forma test plan 1:**

**Michelle - 54**

The user took 54 seconds to navigate to the profile page, extra time taken can be attributed to the fact the user was unfamiliar with adobe xd. The user took all the right steps and made no mistakes getting to the profile page.

**Patricia – 78**

Create profile text is hard to read at the start page.

User has difficulty trying to find the profile page.

Took the user 1 min 54 seconds to find the profile page.

**Jason – 19**

48 seconds to reach the profile page. Once the user released how adobe xd worked the user swiftly reached the profile. The extra time above the expected timer can be attributed to users confusion with adobe xd.

**Mark – 24**

33 seconds. First page confusing because there is no indication to click. Could be confused for a loading screen.

**Matthew – 24**

52 seconds. Issues with laptop and mockup caused lost. Menu button potential issue with users that aren’t familiar with it.

**Pro-forma test plan 2:**

**Michelle**

80 seconds to figure out which buddies are going to bake. Due to the nature of the prototype the user found it hard to figure out the names of the buddies due to no name pop up on the buddies profile pictures. Other information (time and date) was easily recognised.

**Patricia**

40 seconds to locate event page and the relevant information. There is potential confusion for the user with notifications for other users buddying onto the same event (the event buddy notification could take the user to the event page for that event).

**Jason**

16 seconds to complete challenge. The user recognised the event from the last test and immediately knew where to go when the test started.

**Mark**

25 seconds. Scrolling is a bit confusing, might be easier to navigate if the mockup was on phone.

**Matthew**

35 seconds. Clicking on the event wasn’t known to the user and took sometime to figure out that interaction.

**Pro-forma test plan 3:**

**Michelle**

User drew upon past experiences with other apps to recognise that the create events page would be in the drop down menu. User took 40 seconds to create the event.

**Patricia**

User took 40secs to create the event. User remembers using a similar menu bar from past experiences.

**Jason**

18 seconds to create event.

**Mark**

Easy and self-explanatory. 16 seconds.

**Matthew**

19.59 seconds realised his goal wasn’t in the feed and decided to go to the drop down menu to find the link he was after.

**Pro-forma test plan 4:**

**Michelle**

12 seconds to reach the messages page. Due to the past tasks requiring the user to use the drop down menu they became familiar with the layout and easily navigated to the required page.

**Patricia**

The user took 21 seconds to reach the message page and figure out what Samantha sent to the user. The speed of this task can be attributed to the past tests showing the user that most of the important navigational options are located in the drop down menu.

**Jason**

8.4 seconds to reach the message list and read out the message.

**Mark**

8.2 seconds to reach goal.

**Matthew**

11.63 seconds

Interviews

**Michelle -54**

* Was there any fields of information missing from the Events page?

A section for time/date and where instead of having it in the description section

* Was everything where you expected/easy to navigate?

Yes the app is easy to navigate, familiar icons and menu actions to other apps.

* How would you change the layout

No, seems colourful and easy enough to use/read.

* Was they layout / colour visually appealing?

Yes. You could add little baking cartoon shapes in the heading or background.

* Any additional feedback
  + If participant has struggled anywhere, ask any relevant extra questions (and record them)
  + Extra features to add or delete?

Share recipes/upload recipes

**Patricia -54**

* Was there any fields of information missing from the Events page?

Time and place, what facilities are there and what the user would need to bring to the cooking session. Accessibility (location, easy to find, disabilities)

* Was everything where you expected/easy to navigate?

Yeah, the app was easy to learn. Not hard to do after a bit of an introduction to the app.

* How would you change the layout

Some of the wording could be a clearer to read.

* Create event white fill space with grey/cream coloured writing
* Create profile white writing
* Was they layout / colour visually appealing?

Yeah.

* Maybe a darker blue on the landing screen.
* User would like pink
* Any additional feedback
  + If participant has struggled anywhere, ask any relevant extra questions (and record them)
  + Extra features to add or delete?

Nothing comes to mind, seems fine. The content mentioned that could be included in the events page and on the notification feed.

**Jason – 19**

* Talk me through what you did

Due to similar layout to other various apps Jason has used he is easily able to recognise similar design patterns and traverse the app.

* Was there any fields of information missing from the Events page?

Address, Age and more describing topics for the description maybe split sections for age, address, time and date.

* Was everything where you expected/easy to navigate?

Yes. Everything was where the user wanted it to be. Draws similarities between the app and Facebook.

* How would you change the layout

Option to create message is missing

* Was they layout / colour visually appealing?

Blue is good colour, The user likes the blue layout.

* Any additional feedback
  + If participant has struggled anywhere, ask any relevant extra questions (and record them)
  + Extra features to add or delete?

Add the ability to create a group message that will contain all users for an event for instance. Delete difficulty rating the user thinks it is stupid/irrelevant to him. Age on a person’s profile.

**Mark - 24**

* Talk me through what you did

Similar layout to other apps. Menu drop down is familiar to the user. Mark suggests that the user could be confused if the user didn’t know what a menu drop down is.

* Was there any fields of information missing from the Events page?

Time and date. Missing image upload.

* Was everything where you expected/easy to navigate?

Yes mostly, Buddy button was hidden and the user didn’t know it was there. (Could be resolved by having a visual scroll bar on the side)

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* How would you change the layout

Everything Is all good.

* Was they layout / colour visually appealing?

Yeah it was good, no bright demanding colours like yellow.

* Any additional feedback
  + If participant has struggled anywhere, ask any relevant extra questions (and record them)
  + Extra features to add or delete?
* Text at the top of the sign up page is redundant and could be replaced with a back arrow.
* Landing page could use an item that indicates the page needs to be clicked (unless just loads to the next.)
* On the user’s profile page a search button could be useful to navigated through their past posts.
* Search bar for messages

**Matthew - 24**

* Was there any fields of information missing from the Events page?

Different types of cooking could be listed based on quantity (testing a new recipe or creating may batches for instance).

* Was everything where you expected/easy to navigate?

Yes

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* How would you change the layout

No, all the layout was simple and basic which Matthew really likes.

* Was they layout / colour visually appealing?

Yeah, Matthew likes the colour scheme.

* Any additional feedback
  + If participant has struggled anywhere, ask any relevant extra questions (and record them)
  + Extra features to add or delete?

Everything was good for Matthew, there was nothing he wanted removed or added to enhance his experience.